



No Video/Audio Recordings without Consent Policy

Approved: 11/3/2023
Approving Body: CEPAS

I. Policy

To set out rules for video and audio recording, and photographs by patients, families, visitors, or non-UT Health Austin (UTHA) staff using their own electronic devices during virtual, telehealth, or in-person visits, in both clinical and non-clinical areas (e.g. a waiting room) within the UTHA facilities.

This policy should be read with the [UTHA Standards of Conduct for Patients, Families, and Visitors](#).

This policy can also be found within the new patient paperwork, and should be acknowledged and signed by each patient.

II. Scope

This policy applies to patients, families, visitors, and non-UTHA staff during both in-person and telehealth visits.

III. Procedures

- Patients and non-UTHA individuals may not use their own electronic devices (a) to take photographs or (b) to record video or audio conversations, about the patient's own treatment, procedure, service, or medical records without first verbally requesting and obtaining verbal consent from the treating provider(s) or UTHA staff member(s) who will be included in the photographs or the recording. At any point, if they deem it necessary, the provider(s) or the UTHA staff member(s) may withdraw consent and request that the recording be deleted.
- Patients and non-UTHA individuals may not use their own electronic devices to take personal, non-clinical photographs, or to make video or audio recording in this setting.

Patients and non-UTHA individuals must respect the decision made by the treating provider(s) and the UTHA staff member(s) for consenting to or refusing to consent to being photographed or audio/visually recorded.

REFERENCE

[UTHA Standards of Conduct for Patients, Families, and Visitors](#)